



## Criteria for Supplier Evaluation at Wise Pirates Group

(version 1.1 of 16/03/2026)

In line with the Wise Pirates Group's compliance with the ISO 9001:2015 and ISO/IEC 27001:2022 standards, the Group has implemented a structured process for evaluating its suppliers. This procedure is an essential tool for managing and strengthening the relationship between Wise Pirates Group and its partners. A relationship of mutual benefit is considered fundamental to enhancing the joint capacity to create value. Therefore, the evaluation will be carried out systematically and transparently.

### Performance Criteria

The following performance criteria are considered in the supplier evaluation:

|                        | Criteria                       |                                      |                               |
|------------------------|--------------------------------|--------------------------------------|-------------------------------|
|                        | Response/Follow-up             | Product/Service Quality              | Delivery Time/Availability    |
| <b>4 - Good</b>        | Always responds                | No complaints                        | Always complies               |
| <b>3 - Satisfied</b>   | Responds most of the time      | Minor deviations, no customer impact | Complies regularly            |
| <b>2 - Unsatisfied</b> | Responds after much insistence | Some deviations, no customer impact  | Complies with some failures   |
| <b>1 - Poor</b>        | Does not respond               | Deviations with customer impact      | Complies with lot of failures |

### Supplier Classification

The final score for each supplier is the result of the weighted average of the evaluation criteria. This score will determine the classification obtained:

| Classification |   | Score       |
|----------------|---|-------------|
| Good           | A | > 85 %      |
| Acceptable     | B | 50 % – 85 % |
| Unacceptable   | C | < 50 %      |

- Suppliers who achieve a level B (Acceptable) or C (Unacceptable) classification will be requested to submit improvement actions.
- In the case of a level C classification, the Wise Pirates Group reserves the right to remove the supplier from the list of eligible partners.

The Wise Pirates Group appreciates the professionalism and commitment of its suppliers. Continued collaboration is expected to maintain quality and service standards.

#### Reviews

| Date       | Review | Description of the Change   | Prepared By | Aproved by |
|------------|--------|-----------------------------|-------------|------------|
| 02-07-2025 | 1.0    | Document preparation        | RSI         | CEO        |
| 16-03-2026 | 1.1    | Change in evaluation levels | RSI         | CEO        |
|            |        |                             |             |            |
|            |        |                             |             |            |

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